

Staffing Services

Their professionals do a great job consistently meeting accuracy and exceeding the 95% established accuracy standards. We get great quality for our dollar.

- HIM Director, 13-clinic health system

Staffing Services from TrustHCS

Finding the right partner to provide staffing services can be a daunting task. It can be difficult to maintain a budget while also receiving quality service from experienced professionals. TrustHCS provides the flexibility needed to address staffing needs within various budgets without sacrificing quality.

Credentialed and experienced staff provide services in the areas of coding, clinical documentation improvement, edit reconciliation, and denials management.

A time-tested approach to management of client staffing projects is employed at TrustHCS. This approach includes project managers who are not only credentialed and experienced within their service area, but who also have multiple years in project management and healthcare facility management positions. Combined with a dedication to on-going quality assurance and client project reporting, the services provided by TrustHCS go well beyond simply filling a vacancy.

Ensuring the long-term value of TrustHCS staff means investment in our staff. Each TrustHCS staff member is provided a monthly allotment of paid time for continuing education in their respective field. In addition, TrustHCS employs education and training professionals who provide internal programs to TrustHCS staff to grow and maintain knowledge regarding regulatory changes and impacts, service specific key topics, and other crucial areas of interest.

Every outsourced engagement includes our commitment to transparency, intelligence, and sustainability.

Services

- Coding
- Clinical Documentation Improvement
- Edit Reconciliation
- Denials Management

Options

- Domestic
- International
- Temporary to Permanent
- Direct Recruitment

Quality Assurance

- 95% accuracy
- On-going 5% review of inpatient work
- On-going 2% review of outpatient work

Project Management

- Project managers with credentials and experience in the service provided
- Detailed reports on provided services
- Monthly quality assurance reports provided detailing findings

Staff Investment

- Internal education program established to cover key topics and areas for all staff
- 2 hours allotted per month, per staff member for continuing education

